



# Sanchar Nigam Pensioners' Welfare Association

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**SNPWA/CMD/4/2020**

**Dated 9<sup>th</sup> July,2020.**

To,

Sh. P.K.Purwar,  
CMD/BSNL, new Delhi.

Sub: Much needed modifications of BSNL MRS outdoor treatment options and also streamlining of change-ove from BSNL MRS to CGHS to facilitate smooth and quick change over.– reg.

Ref 1) BSNL/Admin.1/15-12/ Dtd. 08.05.2020

2) BSNL/Admin.1/15-12/ Dtd. 10.06.2020

Respected Sir,

Your office vide letters referred as 1) above has issued some modifications regarding reimbursement of medical claims incurred in respect of outdoor treatment of retired employees. Similarly vide letter referred 2) above has issued cut-off date for exercising either of the three options by the retired employees.

Since then, in a welcome step, orders have been rightly issued for eliminating CGHS from the option list, as it is totally unnecessary and uncalled for.

In this connection, we would also like to submit following relevant and valid suggestions for your kind consideration please.

The retired employee is well past his pink of health and is most prone to all sorts of diseases. Consequently his medical expenses may even outweigh his food expenses. In any case it will be much more than the young working employee. The oldest among them, will be the most affected and hence with the most medical expenses. We, however, are not unaware of the financial constraints and compulsions of the Management and as such do not contest the reduction to the pension+ DA of 15 days. **But our request is that it be paid at the current rates i.e. at the present pension + DA drawn by the retired employee. Otherwise the senior-most, who is the most needy, will be the greatest loser as he retired much earlier than the rest, with no pension revision happening after 01.01.2007. Hope you will understand and fully appreciate the contradiction and revise the limit to 15 days'**

**pension+DA at the current rates**, to meet the huge medical expenses that employees having retired long before need because of their failing health with age. The claim without receipts may be slightly increased to Rs.2000 p.m. for the very same reasons cited above.

We further would like to remind you that simply fixing cutoff dates for options alone does not serve any purpose with no mechanism in place for clearing the huge backlog of more than 18 months of pending bills which are yet to be paid. Also it is requested that funds being allotted by BSNL CO to Circles for payment of medical bills be proportionately divided between the serving and retired employees. Necessary instructions may kindly be issued to circles in this regard since some Circles are completely denying payment of medical bills to retired employees since retired employees have as much legitimacy to get medical expenses reimbursed as serving employees have.

Regarding smooth and quick change over of retired employees from existing BSNL MRS mechanism to CGHS, it is requested that payment that an employee is required to make to CGHS at the time of enrolment, which no doubt is subsequently reimbursed by BSNL, even though after prolonged delay which appreciably has reduced now, be directly paid by BSNL to the CGHS to motivate and encourage retired employees to switch over to CGHS without any difficulty or hesitation. The existing provision that payment has to be made directly by the employee is a great stumbling block which is considerably impeding the switch over from BSNL MRS to CGHS. There will be a very huge spurt in the changeover to CGHS since the entire process of change over will be hastened and this will immensely reduce the burden on BSNL. In any case, sooner or later, payment is being made by BSNL. This may be kindly considered on priority basis for obvious reasons.

We thus believe that suitable guidelines will be put in place for payment of pending medical bills within one month of their presentation, with immediate clearance of all pending bills, and also necessary action regarding payment of required amount directly by BSNL to CGHS to enable smooth and quick switch over from BSNL MRS to CGHS.

Thanking you,  
Sincerely yours,

G. L. Jogi  
General Secretary

Copy to:

1. Sh. Arvind Vadnerkar, Director(HR)/BSNL for immediate necessary action please.
2. Director(finance)/BSNL for immediate necessary action please.